

<p>GO Office 365 Standard / GO Office 365 Advanced</p>	<p>Microsoft   M365</p>	<p><b>GO Office 365 Standard / GO Office 365 Advanced   Microsoft</b></p> <p><b>1. Service Level Agreement</b></p> <p>(a) Cenitex’s commitments for uptime and connectivity will be as provided by Microsoft under the Microsoft Service Level Agreement for the applicable service, as published by Microsoft at <a href="https://www.microsoft.com/licensing/terms">https://www.microsoft.com/licensing/terms</a>, and as updated by Microsoft from time to time.</p> <p><b>2. Automatic Renewal</b></p> <p>(a) The service will renew automatically on a yearly basis until either the Customer or Cenitex terminate the service.</p> <p><b>3. Licence</b></p> <p>The Customer’s use of the services is subject to:</p> <p>(a) the terms and conditions of an Enterprise Contract (“<b>Contract</b>”) between Microsoft and Cenitex, dated 1 April 2023, which was entered into in accordance with the terms of the State Purchase Contract for the Supply of Microsoft Products (“<b>SPC</b>”) between Microsoft and the Department of Premier and Cabinet (“<b>DPC</b>”), dated 1 April 2020; and</p> <p>(b) the Microsoft Product Terms, as set out at <a href="https://www.microsoft.com/licensing/terms">https://www.microsoft.com/licensing/terms</a>, and as updated by Microsoft from time to time.</p> <p>Please contact the Department of Government Services (“<b>DGS</b>”) for a copy of the SPC, which includes privacy and data protection provisions in respect of the Microsoft services provided under the Contract. DGS contact details can be found at <a href="https://www.buyingfor.vic.gov.au/microsoft-enterprise-agreement-contract">https://www.buyingfor.vic.gov.au/microsoft-enterprise-agreement-contract</a>.</p>
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